

# BUDAPEST PARK | HOUSE RULES

## OPENING HOURS

On days of events from 6pm to 4am.

The Park may be visited at your own risk.

## TICKETS

### PARTY ENTRY FEE:

Varies for different events.

Entry tickets for parties can be purchased from 9pm. The ticket provides entry to all venues of the Park from 10pm until closing.

### PARTY ENTRY TICKETS ARE VALID FOR A SINGLE ENTRY.

### CONCERT TICKETS:

Valid for all venues from 6pm until 4am. Prices vary.

### CONCERT ENTRY TICKETS ARE VALID FOR A SINGLE ENTRY.

Making audio and video recording is strictly FORBIDDEN all over the Park, including the recording of performances that constitute copyright infringement.

Photos may be taken at the Park; however, complying with personal rights and data protection regulations related to the taking of these photos is the responsibility of the person taking and managing said photos.

Concerts and other events will be held even in unfavourable weather conditions, in which case refunds are not available.

If for whatever reason more than 50% of the concert or event is cancelled,

the organisers of the Park will set up a new time for repeating the event if possible, for which event the original tickets will be valid. If a repeat event is not possible or the visitor does not wish to take part in that event, they Park will refund the price of the ticket at the request of the visitor.

If the event must be cancelled for reasons outside of the control of the Park due to a force majeure (the concert cannot be started or has to be shut down during the performance), the Park cannot be held liable for refunding the tickets or for any other damages. Such events may be, but are not limited to, mandatory evacuation ordered by the authorities;

extreme weather conditions endangering life, physical safety or safety of property; bomb alert; a criminal offence committed by a third party that threatens the life, physical safety or safety of property of the participants.

The organisers of the Park are entitled to charge various rates for special events, keep certain venues closed at their discretion and limit attendance at exclusive events. The Park hires personal and property protection service according to Act CXXXIII of 2005. Prior to entry and throughout the Park the organisers and the security services can check the clothing and bags of the attendants pursuant to paragraph 26 of Act CXXXIII of 2005.

Security services may prohibit entry of persons or prevent banned items from being taken inside.

Security services have the right to remove certain persons or deny them entry.

Visitors under the age of 14 may only enter with parental supervision. Persons between the ages of 14 and 17 may enter if accompanied by a parent or are members of the Safe

and Sound Mentor Program.

For further information about the Safe and Sound Mentor Program, please visit the [safeandsound.hu](http://safeandsound.hu) website.

Entry is free for children under the age of 10 but they may only enter with a parent.

All persons below the age of 18 must leave the Park by 10 pm unless they are members of the Safe and Sound Mentor Program.

Alcoholic beverages shall not be served to people under 18.

When served at the counter, guests may be asked to present credible documentation to prove they are not underage.

Dogs and other pets are not allowed in the Park.

Bicycles are not allowed inside the Park.

Guests arriving by bicycle are requested to park their vehicles at the bicycle stand to the left of the main entrance. The area is CCTV monitored 24/7 and secure.

### SECURITY SERVICES MAY REMOVE GUESTS FROM THE PARK IF THEY:

endanger the life, physical safety and property rights of others, exhibit riotous behaviour or act in a way that justifies police interference, exhibit inflammatory behaviour against other social groups or incites unrest within the community, do

not remove banned objects from the premise of the Park in spite of warning, did not enter the Park through the official entrance or had previously been removed, are subject to age restrictions or had been expelled from the Park.

People may be prevented from entering the Park if they:

refuse to subject themselves to the necessary security search, their clothing is inappropriate, dirty or unhygienic, are unable to prove their age with an ID card or other credible documents, had been removed from the Park.

### ITEMS BANNED FROM THE PARK:

any object the possession of which is illegal;

objects that endanger the safety of the other guests;

Luggage, sports bags, laptop cases, backpacks, plastic bags, umbrellas are not only prohibited inside the Park, but guests mustn't have these items on them at the security check.

If for some reason they cannot avoid arriving with luggage, it must be placed at the locker room next to the entrance for a fee of 250 HUF per item.

Beverages and food purchased at the buffet outside of the Park (Csücsök);

food and beverages not sold by at the Park or by the Park's operator;

paint spray, felt tip pen or other tools used for making graffiti.

The concert area of the Park is covered by wooden floor. Weather conditions can cause cracks in the floor and there may be a risk of tripping, which is why it is not recommended to enter the concert area in high-heeled shoes. We advise guests to mind the gaps in the floor.

If in spite of the above warning guests should trip or fall due to careless behaviour, especially under the influence of alcohol, the organisers cannot be held responsible for any such accidents and the consequences thereof.

"Body surfing" is forbidden at the Park in the interest of your own safety.

Should you attempt bod surfing, you will be escorted to the perimeter of the event. If the incident is repeated, you will be asked to leave the Park.

The organisers take no responsibility for any damages caused to persons or property.

Entry and exit must be through the designated gates controlled by the organisers.

By entering the Park, the guests accept that if any images should be taken of them in which they are recognisable, no claims can be made to the operators of the Park, the taker or the owner of the photograph or its lawful users.

We reserve the right to change our program.

Should you experience any irregularity or disorder, please immediately report it to the security personnel or the Park staff?

Take care of your personal belongings and use the locker room if necessary.

The Park is not liable for lost items.

If the floor cover of Budapest Park must be lifted in order to find the missing item, we are only able to comply with the request if the owner of the item agrees to pay the repair costs.

For more information, call this number: +36 1 434 7800.

The Park takes no responsibility for valuables left unattended or kept on you.

Should you find an abandoned bag, please notify the security staff?

In case of emergency, guests should follow the instructions of the security staff and leave the Park in a calm manner through the emergency exits.

In-Kal Security Event Kft. is responsible for the safety of the attendees of the Park.

By purchasing the entry ticket and entering the Park, participants implicitly agree to our policies.

### SECURITY CONTACT:

In-Kal Security Event Kft

**ADDRESS, DIRECTORATE:**

1146 Budapest, Thököly út 68.

Phone: +36 20 2222212

Email: [inkalevents@gmail.com](mailto:inkalevents@gmail.com)

All complaints are evaluated if you send them to the

[park@budapestpark.hu](mailto:park@budapestpark.hu) email address.

### OPERATOR:

Kultúrpark Kft.

Address: 1095 Budapest Soroksári út 60.

Phone: +36 1 434 7800

Budapest Park Organisers